



## REFUND POLICY

---

### MEMBERSHIPS/SHOOTING PASSES

- All memberships/passes are non-refundable and non-transferable.
- All memberships/passes are a commitment for the duration selected at the time of purchase.
- Day passes are non-refundable and non-transferable.

### CLASSES

- Refunds are available if requested at least 7 days prior to the first class. Participants may also choose to transfer into another class that has availability.
- Refunds requested within the first week of class will be granted a 50% refund. Participants may also choose to transfer into another class that has availability.
- No refunds will be granted after the start of the second week of a class unless there are special circumstances that prevent a participant from attending. Requests must be approved by the Center Manager. If approved, participant will receive a 50% credit for future registration.
- If the Easton Foundations cancels a class series prior to the first class, the participant will receive a full refund. If the class series has already begun, the participant will receive a partial refund based on classes already completed.
- If the Easton Foundations changes the dates/times of a class and participant can no longer attend, the participant will receive a full refund. If the class series has begun, the participant will receive a partial refund based on classes already completed.
- All classes/programs are subject to cancellation due to low enrollment.
- Easton Foundations does not offer refunds or prorated fees for missed classes or due to a participant registering for a program late.

### PRIVATE/GROUP LESSONS

- Refunds are available if the class is cancelled 24 hours prior to the scheduled start time.
- Cancellations within 24 hours will be granted a 50% refund.

### EASTON ARCHERY CENTER HOSTED CAMP

- Refunds are available if requested at least 14 days prior to the first day of camp. Participant may also choose to transfer into another camp that has availability.
- Refunds requested within 14 days of the first day of camp will be granted a 50% refund. Participant may also choose to transfer into another camp that has availability.
- No refunds will be granted within 7 days before the first day of camp, unless a replacement can be found in which case a refund will be granted. A transfer may be granted, contingent upon availability, however not guaranteed.
- If a camp has been canceled, the participant will receive a full refund for the entire camp fee.
- If dates/times of a camp must be changed and the participant can no longer attend, the participant will receive a full refund for the entire camp fee.
- All camps are subject to cancellation due to low enrollment.

### **EASTON ARCHERY CENTER HOSTED TOURNAMENT**

- Refunds are available if requested at least 7 days prior to the official start of tournament.
- Refunds requested within 7 days of official start of tournament will be granted a 50% refund.
- No refunds after official start of tournament.
- If a tournament is canceled, the participant will receive a full refund for the entire tournament fee.

### **COACH CERTIFICATION COURSE**

- Refunds are available if requested at least 14 days prior to start of the course. Participants may also choose to transfer into another class that has availability.
- Refunds requested within 14 days of the start of the course will be granted a 50% refund. Participants may also choose to transfer into another class that has availability.
- No refunds after start of course.
- If a course is canceled, the participant will receive a full refund for the course fee.

### **CLASS TRANSFERS**

- Transferring to another class can only be completed one time. If participant cannot attend the class they have transferred into, a refund will be based on the following:
  - Refunds are available if requested at least 7 days prior to the first class.
  - Refunds requested within the first week of class will be granted a 50% refund.

### **EVENT SPACE RENTALS**

- Cancellations prior to 60 days of the scheduled event date will be granted a full refund of security/damage deposit.
- Any cancellations within 60 days of the scheduled event date will forfeit the security deposit.
- No refunds will be given if you use less than your purchased time on your event date.
- In the event of circumstances beyond our control that render the premises unusable (fire, natural disaster, power failure, etc.) for your event, the security/damage deposit will be fully refunded.
- Damage deposits will be refunded after the event or applied to the remaining balance due once it has been established that there is no property damage.

### **MERCHANDISE**

- Returns are accepted (for credit, exchange or refund) when merchandise is returned in new condition and unused within 15 days of purchase, accompanied by the receipt and original tags/packaging.
- Custom orders are non-refundable.
- Food and beverage items are non-refundable.

### **IF YOU PAID BY CASH OR CHECK**

- Refund will be issued as a check and mailed to the customer address on file. Please allow two weeks for a refund check.

### **IF YOU PAID BY CREDIT OR DEBIT CARD**

- We will make every attempt to process the refund back to the original card(s) used for payment. If we are unable to issue the refund to the card(s) used, a refund check will be mailed to the customer address on file. Please allow two weeks for a refund check.

### **PLEASE NOTE:**

***We reserve the right to modify, change, or update this Refund Policy at any time. All amendments to this policy are effective immediately. Management may use their discretion to make refunds based on special circumstances that are not outlined in this policy.***